



UTILITY BILLING

CITY OF YUKON UTILITY CUSTOMER INFORMATION

CITY OF YUKON UTILITY BILLING DEPT

500 W Main Street
PO Box 850500
Yukon, OK 73085
405-350-3910
Fax 405-350-8909

customerservice@cityofyukonok.gov

Pay online 24 hours Visa, MasterCard or Discover www.cityofyukonok.gov

Open Monday through Friday, 8:30 a.m. to 5 p.m.

We welcome you as a new customer. We will send your monthly utility bill on the last business day of every month. Your monthly bill will include charges for water, sewer, and garbage as well as associated fees, including a \$10 OKC Water Subsidy fee per meter, an Unfunded Mandate fee to comply with federal Environmental Protection Agency storm water regulations and a \$.25 cent County User Fee for sanitation customers. Your first monthly bill will include a \$25.00 connection fee. Payments are due on the 15th of each month, or the following business day if the 15th falls on a weekend or City of Yukon recognized holiday. Late fees are assessed the morning following the due date, which are \$10 for residential accounts and 10% of the outstanding balance on commercial accounts. Please be aware that we establish new service by appointment between 8:30 a.m. to 4:00 p.m. Monday through Friday. Our staff must verify that someone over the age of 18 is present for the turn on. Otherwise, you will need to contact our office to reschedule.

MONTHLY RATES

Water

0 to 2,000 gallons	\$11.11
2,000 to 12,000 gallons	\$3.68 per each 1,000 gallons
12,000 + over	\$4.34 per each 1,000 gallons

Sewer

0 to 4,000 gallons	\$6.38
4,000 gallons + over	\$2.98 per each 1,000 gallons metered water usage Summer (April, May, June, July, Aug, Sept)
4,000 gallons + over	\$5.24 per each 1,000 gallons metered water usage Winter (Oct, Nov, Nov, Dec, Jan, Feb, Mar)

Residential Garbage

0 to 3,000 gallons water	\$5.00
3,000 gallons + over	\$17.23

Commercial Garbage

	95 Gal Cart		2 Yard		4 Yard		6 Yard		8 Yard	
X Per Week	1 st Cart	Each Add 'l	1 st Dumpster	Each Add 'l	1 st Dumpster	Each Add 'l	1 st Dumpster	Each Add 'l	1 st Dumpster	Each Add 'l
1	\$19.37	\$16.16	\$45.09	\$38.51	\$70.11	\$56.61	\$90.58	\$75.55	\$122.13	\$101.87
2	\$24.27	\$19.08	\$61.28	\$50.57	\$103.36	\$94.89	\$147.99	\$128.99	\$193.20	\$168.39
3	\$30.40	\$21.37	\$77.45	\$62.62	\$135.04	\$106.85	\$187.16	\$149.71	\$236.85	\$189.46
4	\$38.48	\$24.83	\$97.63	\$72.52	\$164.80	\$126.19	\$226.07	\$170.50	\$285.54	\$215.65
5	\$48.93	\$29.74	\$117.06	\$79.69	\$191.67	\$143.35	\$260.69	\$186.21	\$329.97	\$235.70
6	\$61.19	\$33.63	\$150.67	\$95.05	\$240.68	\$178.61	\$327.18	\$224.60	\$414.24	\$284.38

Rural Residential Garbage

X Per Week	Two Carts	Each Add 'l Cart
1	\$24.22	\$20.21
2	\$30.33	\$23.85
3	\$38.00	\$26.72
4	\$48.11	\$31.04
5	\$61.16	\$37.17
6	\$76.48	\$42.03

HOW TO PAY YOUR MONTHLY UTILITY BILL

1. Pay online 24 hours with your Visa, MasterCard or Discover at www.cityofyukonok.gov
2. Enroll in automatic bank draft. Forms are available on our website at www.cityofyukonok.gov or by request at customerservice@cityofyukonok.gov.
3. Pay in person at our customer service counter inside Yukon City Hall, 500 W Main, open 8:30 a.m. to 5 p.m. Monday through Friday, or at our drive thru window on the west side of Yukon City Hall, open 8:30 a.m. to 4:30 p.m.
4. Place your payment in our 24 hour night depository located next to our drive thru window, west side Yukon City Hall.
5. Mail your payment to Utility Billing at our post office box address printed at the top of this document.

PAPERLESS E-BILLING

We will be happy to send your monthly bill electronically to your e-mail address. An enrollment form is available at www.cityofyukonok.gov or by contacting us.

RESIDENTIAL TRASH INFORMATION

1. Only City of Yukon issued trash carts will be emptied. Carts should be placed at the street by 6 a.m. on your trash pick-up day. Additional trash bags or refuse items placed at the curb will not be picked up.
2. Automated side-loader trucks empty carts along one side of the street at a time.
3. Place your cart pointing toward the street with the wheels against the curb or edge of the pavement. Make sure that no vehicle is parked in front of the cart, or that it is not right next to your mailbox. Ensure that it has a clearance of at least three feet around it. There should be no overhead obstructions, such as tree limbs.



4. Please make sure that the lid on your cart is closed. We cannot empty large branches or lumber that is sticking out of the top of your cart.
5. You may have up to two trash carts for the same monthly rate. To request a free second cart, go to www.cityofyukonok.gov/departments/sanitation-services, click on the icon that says, "2nd Cart Request Form," enter your information and click submit. Request forms are also available at Yukon City Hall.
6. If your trash cannot fit inside your issued cart, these options are available:
 - Take items to the **Recycle Center**.
 - Utilize your free monthly dump of two cubic yards at the **Transfer Station**. Bring your current City of Yukon utility bill payment stub with your driver's license.
 - Request additional carts. An extra monthly fee of \$8.50 per cart is charged if more than two carts are at your residence.
 - Request an extra trash pickup for a \$10.00 fee per trip.
 - Request a bulk curb side pickup. The charge is \$25 per trip for up to 4 cubic yards (equivalent to two refrigerators) plus \$5 for each additional cubic yard.

For questions and additional information about your trash service, please contact:

City of Yukon Sanitation Services Dept.

501 Ash
405-354-4317

sanitationservices@cityofyukonok.gov

Office open Monday through Friday, 7 a.m. to 4 p.m.

Transfer Station & Recycle Center

Open Monday through Friday, 8 a.m. to 4 p.m.

Saturdays 10 a.m. to 4 p.m.

Sundays 1 to 4 p.m.